

2055 9<sup>th</sup> Avenue, Honolulu HI 96816

Phone: 1-808-734-0175, 1-808-220-3797 mobile, email: smithdan@hawaii.edu

**EDUCATION**

**PH.D.**

**UNIVERSITY OF HAWAI`I AT MĀNOA, 2009**

**Communication and Information Sciences**

Specializations: Communication policy, communication theory, information technology management, data transmission

Dissertation: Social Media Correlates of Organizational Climate

**M.A.**

**STANFORD UNIVERSITY, 2001**

**Communication**

Specialization: Instructional media, mass media and family interaction

**B.S.**

**STANFORD UNIVERSITY, 1966**

**Physics**

**PROFESSIONAL POSITIONS**

**April 2010 to present**

**February 2003 to present**

Hawaiian Airlines

P.O. Box 30008

Honolulu HI 96820

**Principal Engineer**

**Manager, Engineering**

Leads the airline's structural, power plant, avionics, systems and interiors engineers.

Supervises the preparation of Engineering Orders for aircraft modifications including major modifications to structures, avionics, systems and interiors.

Supervises required programs and procedures for safety and reliability. Supervises the evaluation of Service Bulletins, etc. for safety and economic value to the airline through the Technical Review Group.

Supervises the development of repairs and modifications to aircraft structures, power plants and systems.

Recruits, trains, coaches and evaluates employees. Guest lectures in the training department

Authored the Engineering Dept. career progression plan.

Managed contractors on major avionics upgrades on used 767's including predictive windshear radar, ACARS, ACMS, DFDR and HF datalink.

Secured funding for Iridium satellite communications.

**Jan. 2011 – Dec. 2011**

University of Hawai`i at

Mānoa

School of Communication

Honolulu HI 96822

**Lecturer**

Teaching COM 490, Senior Thesis. Writing intensive.

The principles and tools of social science research.

Basic statistics.

**August 1997 - February 2003**

Hawaiian Airlines  
P.O. Box 30008  
Honolulu HI 96820

**Avionics Engineer**

Wrote avionics engineering orders for service bulletins, airworthiness directive compliance, and reliability improvements. Wrote repair instructions.

Lead teams on the B717 and B767 induction projects for the areas of digital manuals, communication, ACARS, data transmission, software, flight data recorders, flight management systems, and automatic landings.

Managed avionics upgrades to improve reliability.

**Specific Accomplishments**

Flight Data Recorder upgrade, DC-9, 18 parameter

Monitored the DC-10 automatic landing program

Gained funding for and supervised the GPS, FM-immunity and Enhanced Ground Proximity Warning System project on two DC-10-30s.

Doubled as Engineering Manager in some periods.

**November 1984 to July 1997**

Air Marshall Islands  
P.O. Box 1319  
Majuro MH 96960

**Telecom/IS/Avionics Manager**

Installed and supervised the reservations data network working with contractors and SITA for connectivity to Qantas in Sydney. The network included multiple locations in Marshall Islands, Hawaii (AMI and HA offices), Fiji, Australia, Tuvalu and Kiribati. Primarily the ALC protocol but also some X.25, SNA and TCP/IP. Worked with telecom carriers, PTT's, INTELSAT, CAA's and equipment vendors.

Served as company liaison with SITA and QANTAS for the reservations system, schedule change, departure control, weather and Type A and Type B reservations data.

Network administrator for the company LANs.

Supervised maintenance and programming of the company phone system as well as the VHF and HF voice network.

Performed avionics airworthiness inspections and supervised maintenance by licensed maintenance technicians and apprentices.

Formulated and completed avionics upgrades including radar, GPS and HF Comm. Prepared documentation (FAA Form 337, major modification) for approval.

Consultation on electrical, instrument and avionics problems, including revenue-producing work for other airlines.

Concentration on ATA Chapters 22, 23, 24, 31 and 34 but significant work on all systems. (Powerplant work under supervision.)

Aircraft worked on: Dornier 228, SAAB 2000, HS748, CASA 210, BN Islander & Trilander, Nomad, DC-8.

**January 1977 – July 1997**

Mariscom  
P.O. Box 179  
Majuro MH 96960

**Computer Consultant and Trainer**

(Part time except 1983-84)  
Wrote major database-driven, networked (dBase, FoxPro) billing and reporting systems for power and water companies in the Marshall Islands and Kiribati. Mentored and trained local programmers to support the systems that were used from 1979 to 2009.  
Taught use of word processing, spreadsheet and basic accounting programs frequently used in offices  
Developed and installed other computer systems including voter registration, test scoring, office applications and conducted classes for staff.  
Installed PBX systems and trained technicians and operators including a hospital and three hotels.

**Sept. 1980 – Sept. 1983**

Marshall Islands Journal  
P.O. Box  
Majuro MH 96960

**Newspaper Editor**

Made the weekly newspaper profitable.  
Trained journalists  
Started it on computer layout  
Secured a U.S. Dept. of Energy-sponsored grant for a multi-year series of articles on alternative energy.

**Sept. 1974 – Sept. 1980**

Marshall Islands High School  
P.O. Box 4  
Majuro MH 96960

**High School Teacher**

Taught various science, English and math courses  
Co-chair, Battle of the Bands

**Sept. 1969 – Aug. 1974**

Communication Dept.  
Stanford University

**Research Assistant**

Ran statistics for researchers. Mainly SPSS. Part time

**Nov. 1966 – Sept. 1969**

Marshall Islands and  
Saipan, Mariana Islands

**Peace Corps Volunteer**

Taught high school physics and math  
Assisted the local radio station upgrade news programming by training reporters. Initiated news gathering and remote broadcasts.  
Assisted Trust Territory broadcast division upgrade its AM radio stations  
Co-founded the Trust Territory-wide Micronesian News Service

**June 1964 – November 1966**

High Energy Physics Lab.  
Stanford University

**Electronics Technician**

Part time in the school year, full time in the summers  
Assisting building computer-controlled data collection for physics experiments.

**October 1962 – June 1966**

Stanford University

**Volunteer at KZSU- FM**

Worked variously as assistant news director, program director and engineer in the student-run radio station  
Materialy contributed to the establishment of the FM station and retirement of the AM carrier current system.

**ADDITIONAL TEACHING EXPERIENCE**

Guest Lecturer, Hawaiian Airlines Maintenance Training Dept. – on going  
Introduction to BASIC Programming, Community College of Micronesia Extension, 1982  
Classroom Interaction Practice Teaching, with video recording. Community College of Micronesia Extension, 1976  
Teaching assistant, Communication Courses, Stanford University, 1965, 1966, 1972

**SERVICE**

Advisor, Marshall Islands High School, 2011 to present concerning testing and information systems.  
Member, UH Manoa Bicycle Committee, 2003-2007  
Webmaster for the CIS Program, University of Hawaii 2003-2004  
Hawaiian Airlines: Member, Maintenance & Engineering Reengineering Team (process improvement) 1998-2000  
Board Member, Marshall Island National Telecommunications Authority, 1996-1998.  
Head of Marshall Islands Delegation, UN Commission on Science and Technology in Development, 1993.

**ACADEMIC HONORS**

ARCS Scholar, 2006, University of Hawaii  
First year honors, Dept. of Communication, Stanford University, 1970.

**CERTIFICATES**

California Life Teaching Credential, secondary school physics and math.  
FAA Airframe mechanic and private pilot certificates.  
Marshall Islands avionics repairman and airframe mechanic certificates.  
FCC General Radio Telephone license

**ADDITIONAL INFORMATION**

Professional Memberships: ACM, IEEE  
Experienced user of SPSS statistical analysis software and AMOS structural equation modeling  
Experienced user of ADRAS flight data recorder analysis software  
Fluent in spoken and written Marshallese

**RESEARCH & PUBLICATIONS**

Smith, Daniel C. (2011) A new look at broadband for the remote islands of the Pacific Forum countries: Beyond technology. *Proceedings*, Pacific Telecommunications Conference, Honolulu, January 2011. Available at [http://www.ptc.org/ptc11/?page\\_id=1410&pid=6](http://www.ptc.org/ptc11/?page_id=1410&pid=6)

- Higa, Christina, Smith, Daniel C. and Okamura, Norman H. (2010) A Report on the Republic of the Marshall Islands (RMI) Leader Views on Information Communication Technologies (ICT) and Telecommunication Services in the Marshall Islands. Social Science Research Institute, University of Hawaii.
- Heine, Hilda and Smith, Daniel C. (2004) The transformation of teaching and learning in rural areas and small island states. *Proceedings*, Pacific Telecommunications Conference, Honolulu, January 2004.
- Smith, Daniel C. (2004) Regulatory and business challenges and opportunities created by building a new “Fiberline” phone system in Hawaii. *Proceedings*, Pacific Telecommunications Conference, Honolulu, January 2004.
- Smith, Daniel C. (2003) Broadband and universal service: complementary goals for small island states in the information age. *Proceedings*, Pacific Telecommunications Conference, Honolulu, January 2003.
- Smith, Daniel C. (2002) Overcoming the digital divide. *Peace & Policy*, v7, 40-43.
- Smith, Daniel C. (1994) New links to be forged: data services for Pacific islands nations. *Proceedings*, Pacific Telecommunications Conference, Honolulu, January 1994, 673-678
- Smith, Daniel C. (1992) The airline industry: major customer and innovator on the thin routes of the Pacific. *Proceedings*, Pacific Telecommunications Conference, Honolulu, January 1992, 148-153/
- Smith, Daniel C. (1983) Politics in the Marshall Islands, in Crocombe, Ronald G. and Ali, Ahmed (eds.) *Politics in Micronesia*. Suva, Fiji: Institute of Pacific Studies of the University of the South Pacific.
- Smith, Daniel C. (1976) Cable TV in the Marshalls. *Micronesian Reporter* 24 (3), 22-27.
- Smith, Dan (1974) Television in the Marianas. *Micronesian Reporter* 22 (1), 8-12.
- Smith, Daniel C. (1972) Issues in economic development. In Smith, Frances McReynolds (ed), *Micronesian Realities: Political and Economic*. (pp. 217-234). Santa Cruz, CA: Center for South Pacific Studies, UC Santa Cruz.
- Smith, Daniel C. (1971) Using radio to educate the modern Micronesian: political education as an example. Trust Territory of the Pacific Islands collection, Univ. of Hawaii.
- Yearian, M. R.; Crannell, C. J.; Crannell, Hall; Smith, Daniel C.; Friedl, P. J.; Sederholm, C.; Dye, W. (1967) An investigation of high energy electron produced showers using a computer-controlled system. *Nuclear Science, IEEE Transactions on*. 14 (1) Feb., 608 – 610.

**BOOK REVIEW**

Smith, Daniel C. (2008) Review of Bruns, Axel & Jacobs, Joanne (eds.) (2006) *Uses of Blogs*.  
New York: Peter Lang. at  
<http://rccs.usfca.edu/bookinfo.asp?BookID=366&AuthorID=135>