



Chapter 5

Uncertainty and Consumer Behavior



Topics to be Discussed

- How do we make choices when certain variables such as income and prices are uncertain (making choices with risk)?
- Describing Risk
- Preferences Toward Risk
- Reducing Risk
- The Demand for Risky Assets



Describing Risk

- To measure risk we must know:
 1. All of the possible outcomes
 2. The **probability** or likelihood that each outcome will occur



Describing Risk

- Interpreting Probability
 1. Objective Interpretation
 - Based on the observed frequency of past events
 2. Subjective Interpretation
 - Based on perception that an outcome will occur



Describing Risk

- With an interpretation of probability, must determine 2 measures to help describe and compare risky choices
 1. Expected value
 2. Variability



Describing Risk

- Expected Value
 - The weighted average of the payoffs or values resulting from all possible outcomes
 - Expected value measures the central tendency; the payoff or value expected on average



Expected Value – An Example

- Investment in offshore drilling exploration:
- Two outcomes are possible
 - Success – the stock price increases from \$30 to \$40/share
 - Failure – the stock price falls from \$30 to \$20/share



Expected Value – An Example

- Objective Probability
 - 100 explorations, 25 successes and 75 failures
 - Probability (Pr) of success = $1/4$ and the probability of failure = $3/4$



Expected Value – An Example

$$\text{EV} = \text{Pr}(\text{success}) (\text{value of success}) \\ + \text{Pr}(\text{failure}) (\text{value of failure})$$

$$\text{EV} = 1/4 (\$40/\text{share}) + 3/4 (\$20/\text{share})$$

$$\text{EV} = \$25/\text{share}$$



Expected Value

- In general, for n possible outcomes:
 - Possible outcomes having payoffs X_1, X_2, \dots, X_n
 - Probabilities of each outcome is given by Pr_1, Pr_2, \dots, Pr_n

$$E(X) = Pr_1 X_1 + Pr_2 X_2 + \dots + Pr_n X_n$$



Describing Risk

- Variability
 - The extent to which possible outcomes of an uncertain event may differ
 - How much variation exists in the possible choice



Variability – An Example

- Suppose you are choosing between two part-time sales jobs that have the same expected income (\$1,500)
- The first job is based entirely on commission
- The second is a salaried position



Variability – An Example

- There are two equally likely outcomes in the first job: \$2,000 for a good sales job and \$1,000 for a modestly successful one
- The second pays \$1,510 most of the time (.99 probability), but you will earn \$510 if the company goes out of business (.01 probability)



Variability – An Example

	Outcome 1		Outcome 2	
	Prob.	Income	Prob.	Income
Job 1: Commission	.5	2000	.5	1000
Job 2: Fixed Salary	.99	1510	.01	510



Variability – An Example

- Income from Possible Sales Job

Job 1 Expected Income

$$E(X_1) = .5(\$2000) + .5(\$1000) = \$1500$$

Job 2 Expected Income

$$E(X_2) = .99(\$1510) + .01(\$510) = \$1500$$



Variability

- While the expected values are the same, the variability is not
- Greater variability from expected values signals greater risk
- Variability comes from **deviations** in payoffs
 - Difference between expected payoff and actual payoff



Variability – An Example

Deviations from Expected Income (\$)				
	Outcome 1	Deviation	Outcome 2	Deviation
Job 1	\$2000	\$500	\$1000	-\$500
Job 2	1510	10	510	-990



Variability

- Average deviations are always zero so we must adjust for negative numbers
- We can measure variability with **standard deviation**
 - The square root of the average of the squares of the deviations of the payoffs associated with each outcome from their expected value



Variability

- Standard deviation is a measure of risk
 - Measures how variable your payoff will be
 - More variability means more risk
 - Individuals generally prefer less variability – less risk



Variability

- The standard deviation is written:

$$\sigma = \sqrt{\text{Pr}_1[X_1 - E(X)]^2 + \text{Pr}_2[X_2 - E(X)]^2}$$



Standard Deviation – Example 1

- Standard deviations of the two jobs are:

$$\sigma = \sqrt{\text{Pr}_1[X_1 - E(X)]^2 + \text{Pr}_2[X_2 - E(X)]^2}$$

$$\sigma_1 = \sqrt{0.5(\$250,000) + 0.5(\$250,000)}$$

$$\sigma_1 = \sqrt{250,000} = 500$$

$$\sigma_2 = \sqrt{0.99(\$100) + 0.01(\$980,100)}$$

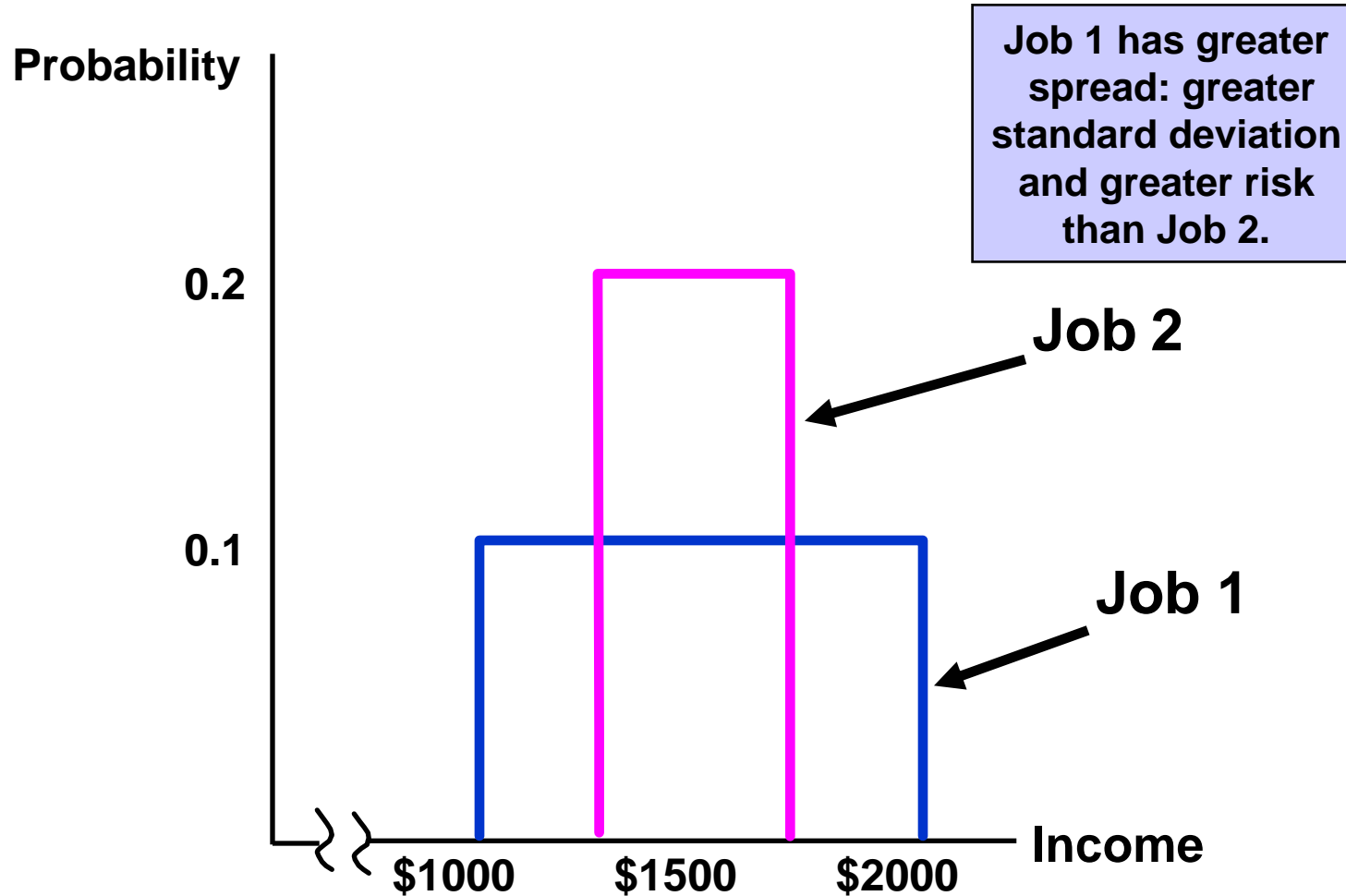
$$\sigma_2 = \sqrt{9,900} = 99.50$$



Standard Deviation

- Job 1 has a larger standard deviation and therefore it is the riskier alternative
- The standard deviation also can be used when there are many outcomes instead of only two

Illustration





Decision Making

- Which job should be chosen?
 - Depends on the individual
 - Some may be willing to take risk with higher expected income
 - Some will prefer less risk even with lower expected income



Preferences Toward Risk - Example

- A person is earning \$15,000 and receiving 14 units of utility from the job
- She is considering a new, but risky job
 - 0.50 chance of \$30,000
 - 0.50 chance of \$10,000



Preferences Toward Risk - Example

- Utility at \$30,000 is 18
- Utility at \$10,000 is 10
- Must compare utility from the risky job with current utility of 14
- To evaluate the new job, we must calculate the **expected utility** of the risky job



Preferences Toward Risk

- The **expected utility** of the risky option is the sum of the utilities associated with all her possible incomes weighted by the probability that each income will occur

$$E(u) = (\text{Prob. of Utility 1}) * (\text{Utility 1}) \\ + (\text{Prob. of Utility 2}) * (\text{Utility 2})$$



Preferences Toward Risk – Example

- The expected is:

$$\begin{aligned} E(u) &= (1/2)u(\$10,000) + (1/2)u(\$30,000) \\ &= 0.5(10) + 0.5(18) \\ &= 14 \end{aligned}$$

- E(u) of new job is 14 and utility of old job is 14. Which does she prefer?



Preferences Toward Risk

- People differ in their preference toward risk
- People can be *risk averse*, *risk neutral*, or *risk loving*



Preferences Toward Risk

- Risk Averse

- A person who prefers a certain given income to a risky income with the same expected value
- The person has a diminishing marginal utility of income
- Most common attitude towards risk
 - Ex: Market for insurance



Risk Averse

- A person can have a \$20,000 job with 100% probability and receive a utility level of 16
- The person could have a job with a 0.5 chance of earning \$30,000 and a 0.5 chance of earning \$10,000
- Expected Utility of Risky Job

$$E(u) = (0.5)(10) + (0.5)(18)$$

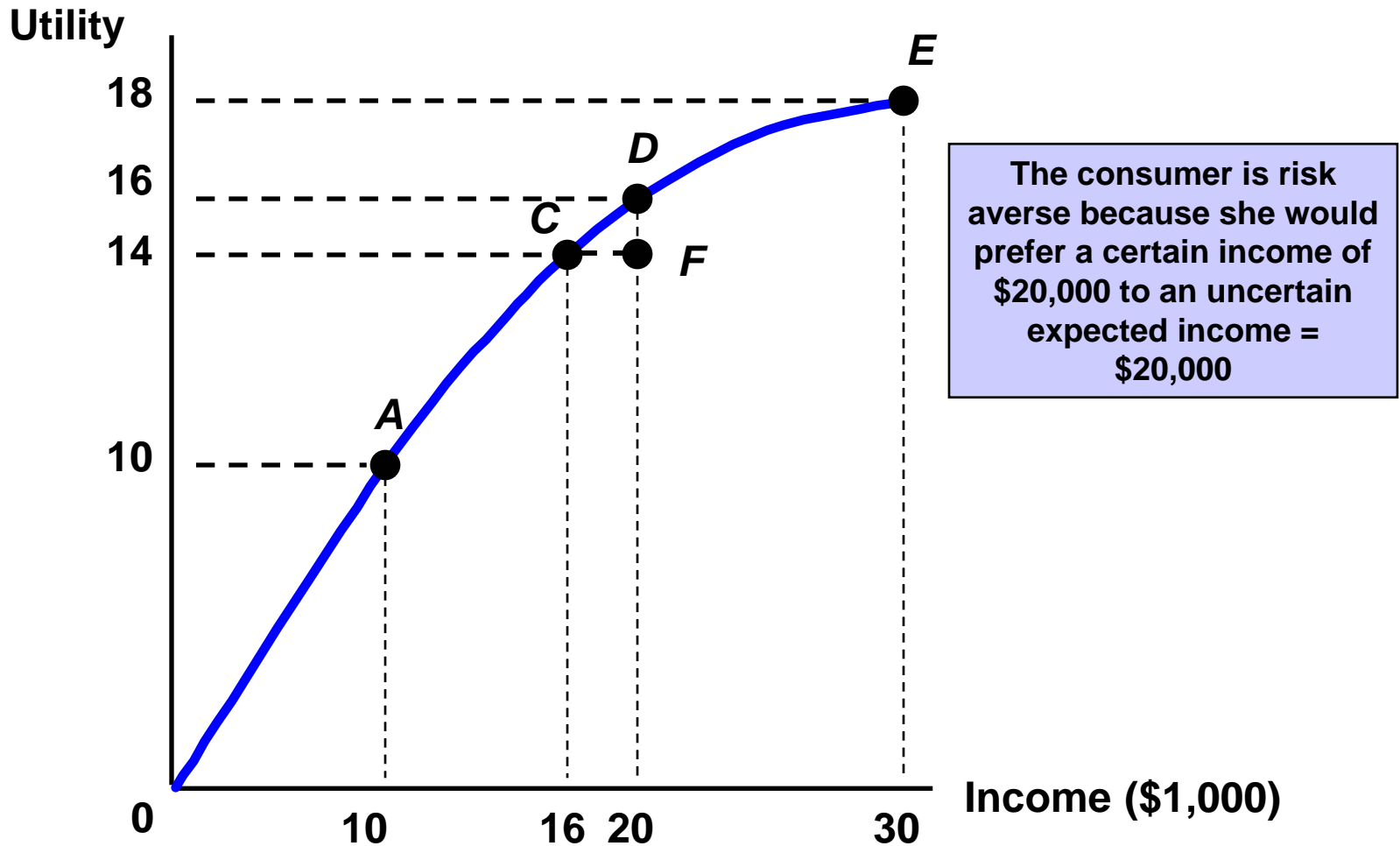
$$E(u) = 14$$



Risk Averse

- Can see risk averse choices graphically
- Risky job has expected income = \$20,000 with expected utility = 14
 - Point F
- Certain job has expected income = \$20,000 with utility = 16
 - Point D

Risk Averse Utility Function





Risk Neutral

- A person is said to be **risk neutral** if they show no preference between a certain income, and an uncertain income with the same expected value
- Constant marginal utility of income



Risk Neutral

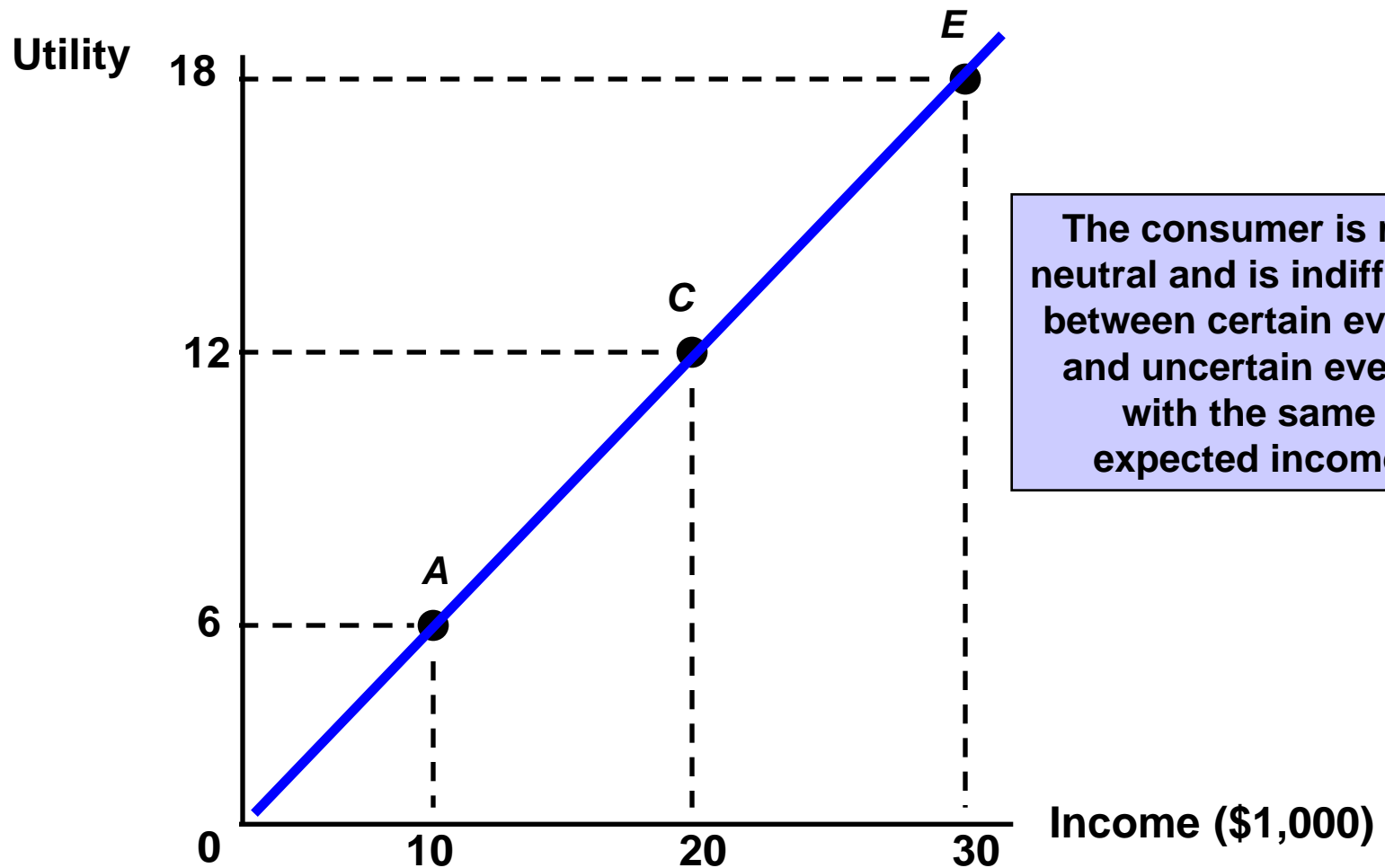
- Expected value for risky option is the same as utility for certain outcome

$$\begin{aligned} E(I) &= (0.5)(\$10,000) + (0.5)(\$30,000) \\ &= \$20,000 \end{aligned}$$

$$E(u) = (0.5)(6) + (0.5)(18) = 12$$

- This is the same as the certain income of \$20,000 with utility of 12

Risk Neutral Utility Function





Risk Loving

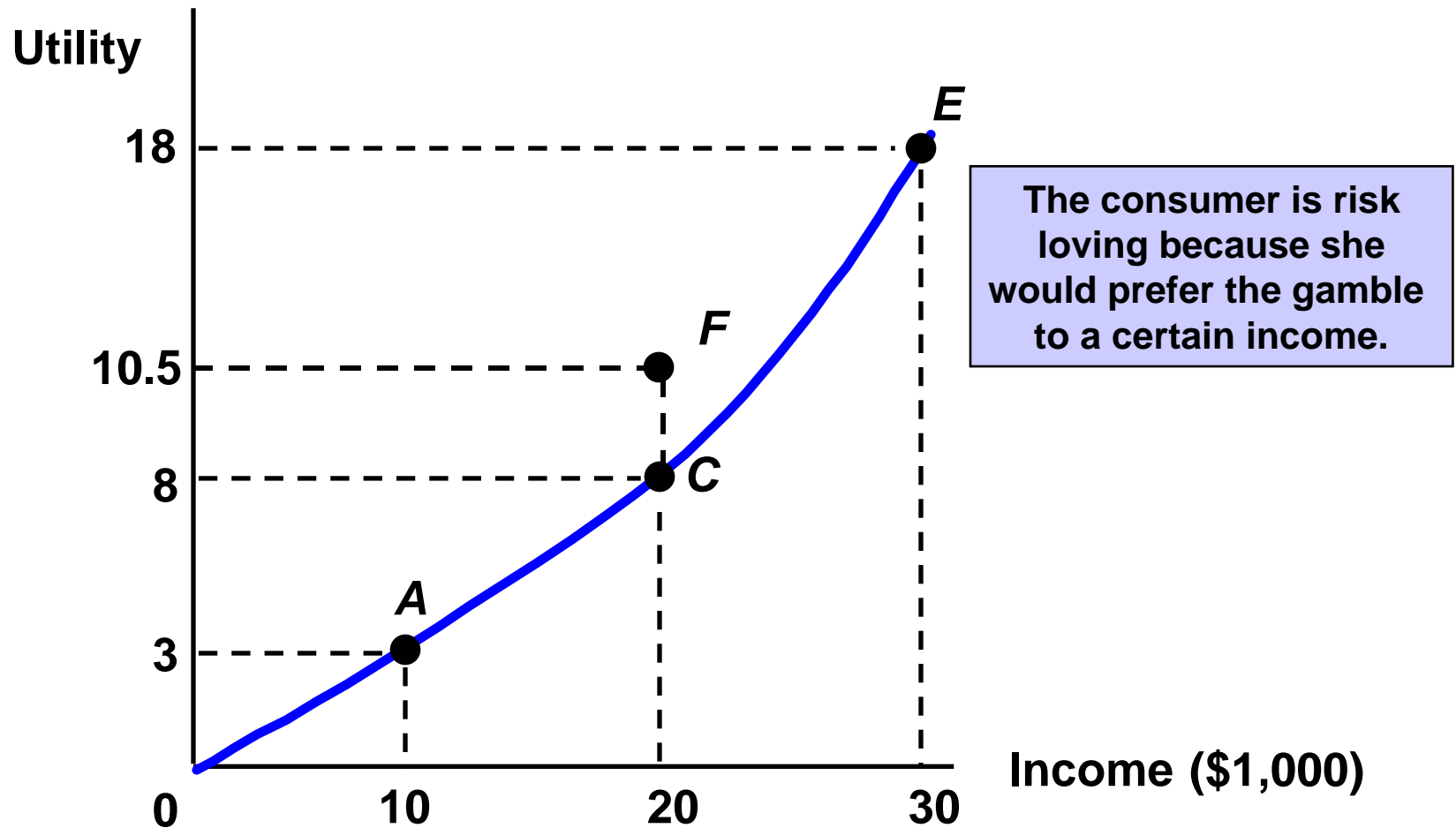
- A person is said to be **risk loving** if they show a preference toward an uncertain income over a certain income with the same expected value
 - Examples: Gambling, some criminal activities
- Increasing marginal utility of income



Risk Loving

- Expected value for risky option – point F
$$E(I) = (0.5)(\$10,000) + (0.5)(\$30,000)$$
$$= \$20,000$$
$$E(u) = (0.5)(3) + (0.5)(18) = 10.5$$
- Certain income is \$20,000 with utility of 8 – point C
- Risky alternative is preferred

Risk Loving Utility Function

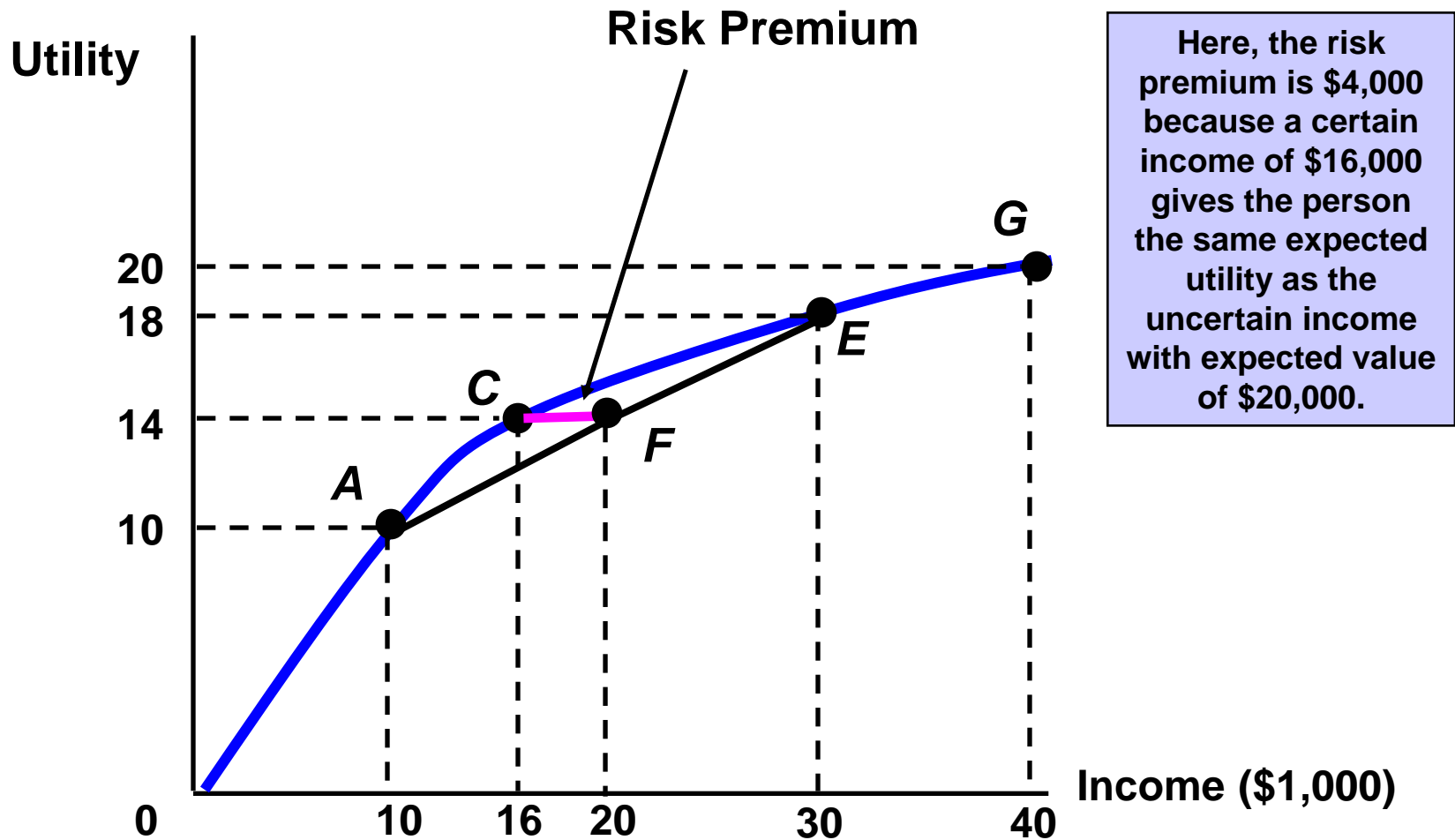




Risk Premium

- The **risk premium** is the maximum amount of money that a risk-averse person would pay to avoid taking a risk
- The risk premium depends on the risky alternatives the person faces

Risk Premium – Example





Risk and Crime Deterrence

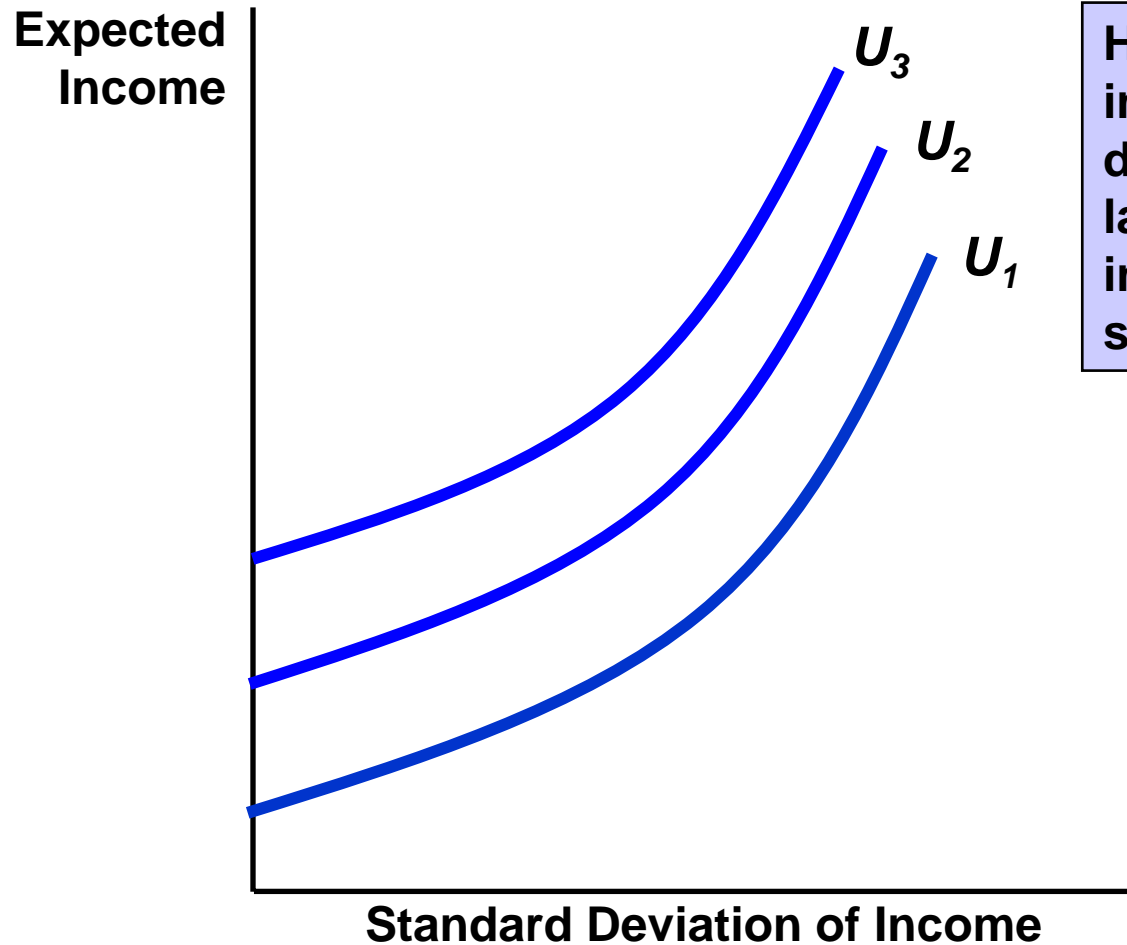
- Attitudes toward risk affect willingness to break the law
- Suppose a city wants to deter people from double parking
- The maximum amount of fine/penalty can be determined by risk premium and other costs.
- Risk premium is determined by preference towards risk and probability of apprehension.



Risk Aversion and Indifference Curves

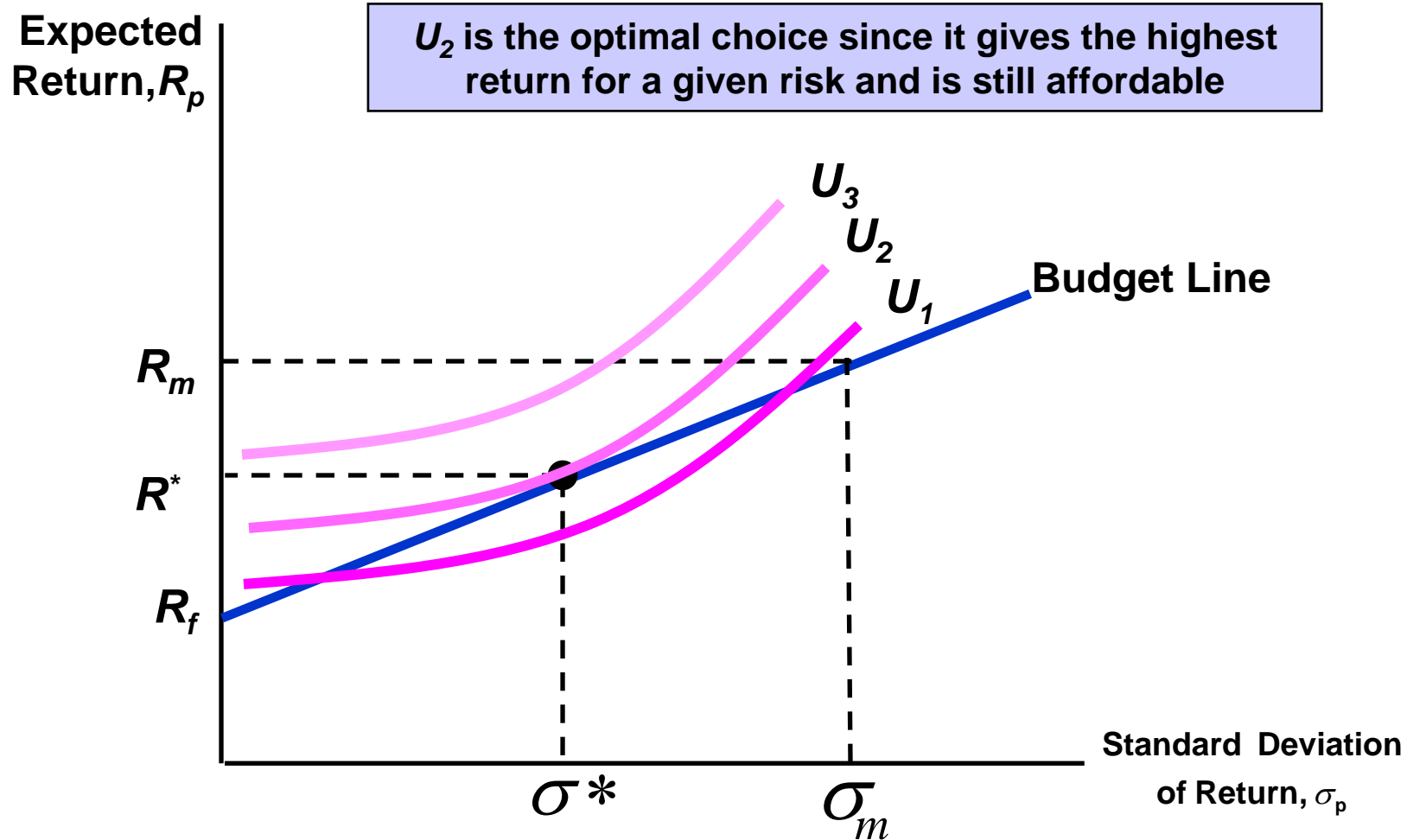
- Can describe a person's risk aversion using indifference curves that relate expected income to variability of income (standard deviation)
- Since risk is undesirable, greater risk requires greater expected income to make the person equally well off
- Indifference curves are therefore upward sloping

Risk Aversion and Indifference Curves



Highly Risk Averse: An increase in standard deviation requires a large increase in income to maintain satisfaction.

Choosing Between Risk and Return





Reducing Risk

- Consumers are generally risk averse and therefore want to reduce risk
- Three ways consumers attempt to reduce risk are:
 1. Diversification
 2. Insurance
 3. Obtaining more information



Reducing Risk

- Diversification
 - Reducing risk by allocating resources to a variety of activities whose outcomes are not closely related
- Example:
 - Suppose a firm has a choice of selling air conditioners, heaters, or both
 - The probability of it being hot or cold is 0.5
 - How does a firm decide what to sell?



Income from Sales of Appliances

	Hot Weather	Cold Weather
Air conditioner sales	\$30,000	\$12,000
Heater sales	12,000	30,000



Diversification – Example

- If the firm sells only heaters or air conditioners their income will be either \$12,000 or \$30,000
- Their expected income would be:
 - $1/2(\$12,000) + 1/2(\$30,000) = \$21,000$



Diversification – Example

- If the firm divides their time evenly between appliances, their air conditioning and heating sales would be half their original values
- If it were hot, their expected income would be \$15,000 from air conditioners and \$6,000 from heaters, or \$21,000
- If it were cold, their expected income would be \$6,000 from air conditioners and \$15,000 from heaters, or \$21,000



Reducing Risk – Insurance

- Risk averse are willing to pay to avoid risk
- If the cost of insurance equals the expected loss, risk averse people will buy enough insurance to recover fully from a potential financial loss



The Decision to Insure

<i>Insurance</i>	<i>Burglary (Pr = .1)</i>	<i>No Burglary (Pr = .9)</i>	<i>Expected Wealth</i>	<i>Standard Deviation</i>
No	40,000	50,000	49,000	3000
Yes	49,000	49,000	49,000	0



The Value of Information

- Risk often exists because we don't know all the information surrounding a decision
- Because of this, information is valuable and people are willing to pay for it