

# Interpretive Guide

---

## **Summary of Position:**

As an Interpretive Guide, you will rotate between three volunteer stations during each volunteer shift. The three stations include an information desk in the visitor center, a small theater where a short orientation film is shown to all visitors, and a beach information kiosk. Your main goal will be to promote stewardship of Hanauma Bay. This is done in large part by helping visitors to understand how to enjoy their visit without harming the reef ecosystem. Most of your time will be spent talking to visitors and answering their questions.

## **Duties:**

- ★ Staff Information Desks (inside and outside)
- ★ Answer visitor questions
- ★ Help snorkelers identify fish and other marine life
- ★ Operate the Visitor Center Theater
- ★ Present brief talks (using a microphone) to visitors in the Theater
- ★ Go on “Beach Patrols.” Reach more visitors by leaving the beach kiosk and walking on the beach. If desired, you may also do any of the following: pick up trash, remind visitors of park rules, answer questions.
- ★ Inform park staff of any problems (malfunctioning equipment, unruly visitors, visitor complaints, violations of park rules...) or emergencies
- ★ *optional*: Lead short tours on the beach or in the upper park

## **Minimum Commitment:**

One four-hour shift per week.

## **Training Provided:**

4-hour Shadow Shift

16-hour Volunteer Training

## **Desired Qualifications:**

Familiarity with, or interest in, Hawaii’s marine environment

Customer service experience

Foreign language skills

## **Supervisor:**

HBEP Volunteer Coordinator

Shift Supervisor to be determined upon shift assignment